



Supplier Compliance Guide

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Revised: May 2010

Deleted: September 4, 2009

Supplier Compliance Guide

III. SHIPMENT & ROUTING GUIDE

As business partners driving mutually beneficial supply chain efficiencies, this section contains detailed instructions for the routing, consolidation, marking, and documentation of merchandise shipments to Rite Aid Distribution Centers. Rite Aid is committed to working with our Suppliers to improve product packaging and handling, as well as increasing automation efforts. (see <http://www.riteaidediservices.com/index.html> for details).

This Shipment and Routing Guide supersedes and cancels all previous instructions / guides issued.

It is the Supplier's responsibility to ensure that they have the most current edition of the Rite Aid Supplier Compliance Guide and Shipment and Routing Guide, whether in paper or electronic form, and that the appropriate people at each of their shipping locations receive the information contained within the Guide.

Acceptance of a Rite Aid Purchase Order is an agreement to the conditions as listed in the current Rite Aid Supplier Compliance Guide and Shipment and Routing Guide, including all associated Supplier Compliance metrics and infractions.

Rite Aid freight controlled Purchase Orders / shipments refers to those shipments where Rite Aid is responsible for routing the shipment and the associated freight charges. In these instances, the ONLY Supplier Compliance infraction for which the Supplier is not responsible is On-Time Appointment (metric 1019). The Supplier is responsible for all remaining Supplier Compliance metrics and infractions.

Failure to follow instructions contained within the Rite Aid Shipment and Routing Guide will result in a minimum chargeback of \$100 per shipment and any and all additional charges incurred due to the shipper's failure to follow the Shipment and Routing Guide. Requests for exceptions must be written and received prior to the shipment being placed. Changes and/or deviations from the Rite Aid Shipment and Routing Guide may only be approved by the Rite Aid Transportation Department and must be in writing.

Purchase Orders are to be shipped complete, in one shipment, and to arrive within the prescribed delivery window as stated on the Purchase Order. Penalties may be imposed on late shipments. Any subsequent shipments for both prepaid and Rite Aid freight controlled Purchase Orders are expected to be shipped freight prepaid, F.O.B. destination at the Supplier's expense.

It is expected that all Suppliers comply with the requirements set forth. Non-compliance results in expense offsets as outlined in Section VI of this document.

APPOINTMENT SCHEDULING

- Appointments are required for all Distribution Centers and must be made by the carrier at least seventy-two (72) hours prior to delivery and by 11:00 am local time at the respective Distribution Center. All appointments are driver-assisted live unloads. The exception is for shipments arriving via a Rite Aid preferred LTL carrier, where appointments are not required and driver-assist does not apply. A list of Distribution Centers (addresses and phone numbers) may be found further in this section. Appointments **must be confirmed** by the respective Rite Aid Distribution Center.
- For Shipments via Rite Aid's preferred LTL carriers (see list), no appointment is required.
- Shipments consisting of multiple trailers require a separate appointment for each trailer.
- All Rite Aid Distribution Centers have fast freight guidelines. If a non-preferred LTL carrier shipment meets the requirements of the specific Distribution Center's fast freight guidelines, an

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APPOINTMENT SCHEDULING (con't)

appointment may not be required. You must contact the Distribution Center(s) for specifics relating to their fast freight guidelines.

- Appointment compliance by a Supplier's carrier is monitored. Consistent non-compliance results in a dismissal of that carrier from all Rite Aid Distribution Centers.
- Please be aware of the holidays listed below when scheduling appointments at the Distribution Centers.
 1. New Year's Day*
 2. Memorial Day*
 3. Independence Day*
 4. Labor Day*
 5. Thanksgiving Day*
 6. Christmas Day*

***These are corporate holidays and vary in their application at the Distribution Centers. The Supplier is responsible for contacting the facility if there are any questions, issues or concerns regarding the on time arrival and/or appointment of any Purchase Orders.**

- Appointment Information **REQUIRED**:
 1. Purchase Order number
 2. Number of cartons per shipment
 3. Cube per shipment
 4. Condition of load - number of pallets
NOTE: Rite Aid does not accept slip sheet or floor-loaded shipments and additional labor associated with receiving such shipments may result in a chargeback to the Supplier.
 5. Weight per shipment
 6. Carrier name
 7. Carrier bill number
 8. Carrier phone number and contact information
 9. Description of goods
 10. Hazardous Material Class (if required)
 11. Supplier name and origin

CARTON MARKING S

- Please note: At this time Rite Aid does not require the UCC/EAN-128 Shipping Container Label to be used in conjunction with the ASN.
- Master packs / master cartons are not accepted. All cartons must be shipped in the same unit(s) as they were ordered.
- All carton markings must indicate the following information:
 1. Case pack carton quantity
 2. Merchandise description - carton contents (by style, color, size)
 3. MFI or Rite Aid item number
 4. Proper Hazardous Material label (if required)
 5. Date Code (if applicable)

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Deleted: <#>Address of Distribution Center (see DC address list)¶

Deleted: <#>Selling unit UPC number ¶

Deleted: <#>Vendor

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CARTON MARKINGS (con't)

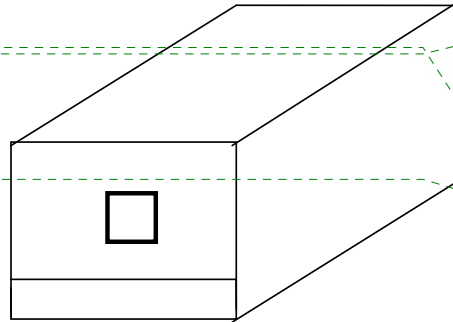
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Marking Format (sample)

Easteran, MD 21130	
Description: Bunny, Solid Chocolate	
Casepack Qty: 48	
MFI or Rite Aid Item:	

Placement of Carton Markings (sample)



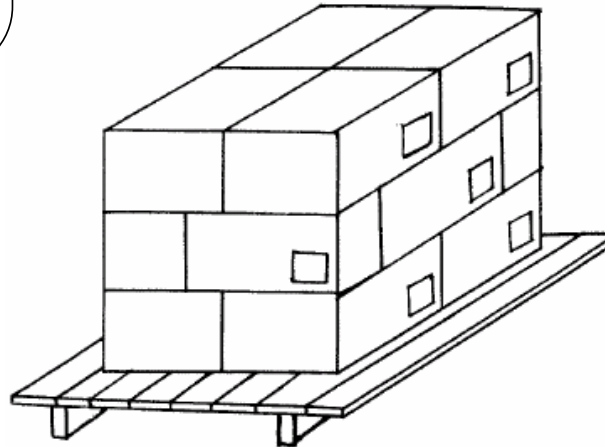
Deleted: To: Rite Aid CSC
601 Chelsea Road
Aberdeen, MD 21001

Deleted: From: Supplier Name/Address

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PALLETS

- Not all Rite Aid Distribution Centers use pallets which are 40 inches by 48 inches. For example, DC# 50 (Poca, WV) and DC# 60 (Rome, NY) use pallets that are 40 inches by 40 inches. Contact the appropriate Rite Aid Distribution Center for any questions regarding specific pallet dimension requirements and/or restrictions.
- Pallet height is accepted at a maximum of 50 inches (including pallet height) for conventional products. Height exceptions may be granted for paper, diapers, and feminine hygiene products. Pallet weight accepted is a maximum of 2,500 pounds. Weight exceptions may be granted on a case-by-case basis for pallets weighing between 2,500-3,000 pounds. Advance approval is required for any exceptions to pallet height and weight.
- Maximum carton weight is 40 pounds. Weight exceptions may be granted on a case-by-case basis. Advance approval is required for any exceptions.
- Place cartons so they do not overhang the edges of the pallet.
- Secure cartons to pallet(s) with stretch wrap.
- If a shipment contains multiple Purchase Orders, sort cartons by Purchase Order, ensuring that each pallet only contains cartons for one Purchase Order. (If your carton count is insufficient to build a complete pallet, you may combine multiple items on one pallet by placing cardboard/heavy paper dividers between Purchase Orders and clearly marking the pallet to indicate this so that the cartons are clearly segregated.)
- Rite Aid does not participate in Pallet Exchange programs.
- Rite Aid does not allow pallet banks.
- CHEP Pallets are accepted at all Rite Aid Distribution Centers.
- Other pallet management programs will neither be authorized nor entertained.
- By accepting a Rite Aid Purchase Order, Suppliers acknowledge and accept full responsibility for the following:
 - Product shipped to a Rite Aid facility on pallets from other pallet providers is done so knowingly and willingly and at the Supplier's sole discretion and expense.
 - Rite Aid assumes no financial responsibility or liability for receiving shipments on non-CHEP pallets.
 - Rite Aid assumes no responsibility or liability for managing, storing, and/or securing non-CHEP pallets related to those shipments received on non-CHEP pallets.
 - Shipments arriving on pallets from other pallet management providers will not be managed by Rite Aid and all associated expenses are the sole responsibility of the Supplier.

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PACKING LISTS

- A packing list must accompany each shipment of the same Purchase Order. The packing list must reflect the product delivered with each shipment.
- Include the following information on each packing list:
 1. Supplier name and origin
 2. Rite Aid Purchase Order number
 3. Distribution Center name
 4. Rite Aid item number
 5. Item description
 6. Case quantity per item
 7. Number of cartons - total Purchase Order carton count
 8. Number of items per unit – case pack quantity
 9. Selling unit UPC number
 10. Expiration date (if required)
 11. Hazardous Material Notification (class/type)
- Master Packing Lists are considered unusable.
- A packing list will be deemed as ‘unusable’ if the information provided is not clear, concise, and accurate. ‘Unusable’ may include, but is not limited to, the following conditions: missing pages, unreadable text, weathered and incomplete or inaccurate data. ‘Unusable’ will be determined at the time of receipt and will be detailed on the scorecard.
- Suppliers should work with their carriers to determine the most effective way of shipping the packing list to ensure that it arrives with the shipment. A few recommendations to consider are:
 1. Place the packing list in a well-marked envelope attached to a carton and secured **under** the shrink wrap.
 2. Include an extra box in the shipment which **is listed on the Bill of Lading count** that contains only the packing list inside. Also clearly mark on the outside of the empty box that the packing list is contained inside. This box should be located in the top layer of the pallet and on the outside to ensure visibility and secured under the shrink wrap. This only applies to truckload or LTL deliveries. This is not applicable for ‘fast freight’/small packages (i.e. FedEx, UPS)
 3. Place packing slip on lead carton / lead pallet
- Packing Lists must **never** be sent inside a case of product.
- **Do not** attach the packing list to the BOL. The BOL is paperwork from the Supplier that is utilized by the carrier to develop the Delivery Receipt. The BOL **does not** follow the freight to the final destination. Distribution Centers receive a Delivery Receipt from the carrier when it delivers the freight.
- If you ship full truckloads, the lead pallet / carton(s) should be the last pallet /carton(s) placed on the truck for easy access at the Rite Aid Distribution Center dock.

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PACKAGING

- Use safety lids to avoid leakage of liquid products.
- Minimize use of inner pack plastic, cellophane and divider cardboard unless necessary to protect product. Use stronger outer packaging of cardboard to minimize damage.
- Do not pack boxes to the top of cartons. Use divider cardboard as buffer to prevent cut product while opening.
- Packaging and all associated markings must comply with Hazardous Material Regulations (if required).
- Identify number of cartons - “x of y” cartons

LOAD CONDITIONS

- Minimize mixed skids or mixed layers of items.
- All shipments must be palletized. Slip sheet or floor loaded shipments are not accepted. Additional labor associated with receiving such shipments may result in a chargeback to the Supplier.
- Do not place the same item on multiple pallets within the load.
- Do not mix different Purchase Orders on the same pallet.
- Sort by Purchase Order number first, then by item number.
- A single Purchase Order number should not cover more than one truckload. **It is the Supplier’s responsibility to ensure that the Purchase Order does not exceed one truckload and to contact the Replenishment Buyer requesting the Purchase Order be changed to not exceed one truckload. The Supplier is responsible for all initial fill rate infractions that may result from a Purchase Order exceeding one truckload.**

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Transportation is a vital component in effectively managing the supply chain. Ultimately, the goal is to manage product flow to achieve the highest fill rates while operating at the lowest possible cost. Rite Aid's Transportation Department continually directs its efforts toward instituting freight prepaid with allowance and/or backhaul programs. Under these programs, the Supplier must allow for normal transit time from their location to the respective Rite Aid Distribution Center.

BILL OF LADING REQUIREMENTS

All bills of lading must have the following information:

- Purchase Order number
- Pieces (cartons and pallets) and weight
- Complete commodity description with accurate NMFC (National Motor Freight Classification)
- Address of actual origin/shipping location (including zip code)
 - For COLLECT shipments, DO NOT mark a released value on the Bill of Lading
- Freight terms - (collect or prepaid)
- Ship date
- Carrier name

Purchase Orders that state the freight terms as prepaid, must have the Bill of Lading marked as such. **Prepaid Purchase Orders shipped collect will be subject to a full chargeback of the freight charges and a \$100 administrative fee, per occurrence.** If there are any questions as to the freight terms, contact your Replenishment Buyer or the Rite Aid Transportation Department.

CARRIERS AND DELIVERY APPOINTMENTS

For a list of Rite Aid's preferred LTL carriers for Prepaid Supplier Shipments, please see the Rite Aid web page at <http://www.riteaidediservices.com/index.html>.

To insure priority delivery appointments and unloading by trained receiving personnel, Suppliers must use one of the LTL carriers from the Rite Aid preferred carrier list. For all Rite Aid freight controlled (collect) shipments, Suppliers must contact the Rite Aid Transportation Department for routing instructions.

Delivery appointments at Rite Aid Distribution Centers are required. The Supplier or Supplier's carrier must obtain a delivery appointment from the Rite Aid Distribution Center Receiving Department. If the Supplier's carrier (any carrier not assigned by the Rite Aid Transportation Department or listed as a preferred LTL carrier in the Rite Aid Shipment and Routing Guide) fails to keep an appointment (no show) or is more than one (1) hour late for the appointment, the Supplier will be charged \$150 per occurrence to offset the under utilization of our receiving operations. This charge is in addition to all other applicable charges related to the delivery for which the Supplier is responsible.

If the Supplier's carrier (any carrier not assigned by the Rite Aid Transportation Department or listed as a preferred LTL carrier in the Rite Aid Shipment and Routing Guide) fails to arrive as appointed and has not notified the Distribution Center Receiving Department at least 48 hours prior to the scheduled appointment time, a \$150 cancellation fee will be assessed.

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CARRIERS AND DELIVERY APPOINTMENTS (con't)

Rite Aid Distribution Centers require the driver to unload all shipments. **The Supplier is responsible for all accessorial charges associated with delivering Supplier inbound prepaid shipments.**

Any assessment of detention, storage, sort and segregation, unloading, or notification charges associated with prepaid shipments are forwarded to the Supplier or deducted from the Supplier's accounts payable balance.

DROP TRAILERS

Drop trailer arrangements for truckload shipments are evaluated on a case-by-case basis and are subject to the approval of the Rite Aid Transportation Department. The Supplier's historical on-time appointment performance is a key component of evaluating requests for drop trailers. Drop trailers are expected to deliver 24 hours prior to the scheduled Purchase Order appointment date and/or due date and within the drop trailer parameters of the specific Rite Aid Distribution Center.

All preferred LTL carriers drop trailers. When using a Rite Aid preferred LTL carrier, it is highly suggested that Suppliers ship to ensure the product arrives at least one business day prior to the Purchase Order due date to allow time for the Distribution Center to receive shipments arriving on drop trailers and ensure an on-time Purchase Order receipt.

RITE AID FREIGHT CONTROLLED SHIPMENTS AND CORPORATE FLEET BACKHAUL

Contact the Rite Aid Transportation Department at (717) 761-2633 (ext. 8606, 8247, 8507, or 6554) or via e-mail at transportation@riteaid.com for routing instructions. Failure to receive Rite Aid specified routing will result in freight charge backs plus a \$100 administrative fee per occurrence.

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Backordered merchandise for both Prepaid and Rite Aid Controlled Shipments is to be shipped prepaid FOB destination term at the Supplier's expense.

SUPPLIER PREPAID SHIPMENTS

Rite Aid's policy is to control inbound shipments whenever it is mutually beneficial to do so. Rite Aid performs ongoing freight evaluations to insure that all Rite Aid shipments are occurring at optimal cost and service levels.

- **LTL (Less than Truckload)**

On all LTL shipments, Rite Aid expects Suppliers to utilize one of our preferred LTL carriers. This reduces the number of carriers that serve our Distribution Centers and helps to expedite the delivery of merchandise to our Distribution Centers and to our stores. Our preferred LTL carriers have pre-set appointments, drop trailers, and are able to increase our receiving efficiencies and your/our carrier efficiencies. Preferred LTL carriers also provide shipment status detail via EDI (214). Non-preferred LTL carriers are required to make delivery appointments with the Distribution Center 72 hours prior to delivery and in accordance with the appointment requirements set forth in the Shipment and Routing Guide.

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SUPPLIER PREPAID SHIPMENTS (con't)

If a Supplier chooses to use a non-preferred LTL carrier, Rite Aid is not responsible for any accessorial charges, such as detention, storage, sort and segregation, unloading, and/or notification charges. All accessorial charges will be forwarded to the Supplier or deducted from the Supplier's accounts payable balance, plus a \$100 administrative fee, per occurrence.

- **Truckload (TL)**

All TL shipments require delivery appointments at our Distribution Centers and are driver assist unloads.

For prepaid TL shipments, Rite Aid is not responsible for any accessorial charges, such as detention, storage, sort and segregation, unloading, and/or notification charges. All accessorial charges will be forwarded to the Supplier or deducted from the Supplier's accounts payable balance, plus a \$100 administrative fee, per occurrence.

REMEMBER: Your carriers are required to make appointments and keep them on time!

GENERAL ROUTING INSTRUCTIONS FOR RITE AID FREIGHT CONTROLLED SHIPMENTS

The Rite Aid Transportation Department serves to provide Supplier routing instructions on all Rite Aid Freight Controlled shipments. This results in lower costs and improved delivery efficiencies to Rite Aid Distribution Centers. Suppliers must contact the Rite Aid Transportation Department at least three business days prior to ship date for routing instructions. The ship date must take into account standard transit days. Additional freight costs resulting from expediting shipments for on-time arrival due to the Supplier's failure to provide sufficient lead time for routing by standard transit days may be charged to the Supplier.

The Rite Aid Transportation Department is the only department who may provide routing for Suppliers who ship where Rite Aid is responsible for freight payment. You must request routing from the Rite Aid Transportation Department for each Rite Aid Purchase Order.

Deviations from these instructions indicate that the Supplier chooses to ship on a prepaid basis and result in a chargeback for full freight plus \$100 administrative fee, per occurrence.

Suppliers must e-mail or fax all routing requests. Click [here](#) to download Rite Aid's approved routing request form. Telephone requests are not accepted. All shipments must be palletized – slip sheets or floor loaded shipments are not accepted.

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GENERAL ROUTING INSTRUCTIONS FOR RITE AID FREIGHT CONTROLLED SHIPMENTS (con't)

When submitting the routing request, Suppliers must provide the following information:

- Supplier address from which product is shipping
- Rite Aid Distribution Center to which product is shipping
- Purchase Order number
- Total number of pallets in shipment
- Indicate whether pallets may be double-stacked
- Total number of cartons in shipment
- Total weight of shipment
- Total cube of shipment
- For LTL shipments, commodity description and accurate NMFC
- Item level detail of shipment
- Item number
- Number of cases shipping per item
- Number of pieces per case

Rite Aid Freight Controlled Less-than-Truckload (LTL) Shipments

Multiple Purchase Orders shipping to the same Rite Aid Distribution Center **must** be written on one (1) bill of lading so as to constitute one shipment.

Shipping more than one LTL shipment per week to a Rite Aid Distribution Center is not permitted. Suppliers must consolidate Purchase Orders, coordinate the items and quantities impacted, and coordinate and agree upon Purchase Order due dates with your Replenishment Buyer. Failure to do so may result in Suppliers incurring Fill Rate and On-Time compliance infractions. Suppliers are charged back for subsequent LTL shipments occurring in the same workweek.

The selected Rite Aid preferred carrier should service your location direct. If not, please contact the Rite Aid Transportation Department for routing instructions.

Deviations from these procedures indicate that you chose to ship on a prepaid basis and result in a chargeback for full freight plus \$100 administrative fee, per occurrence.

Rite Aid Freight Controlled Truckload (TL) Shipments

All Rite Aid freight controlled TL shipments must be routed by the Rite Aid Transportation Department. Suppliers must provide seals and notate the seal number on the BOL. Rite Aid is not liable for shortages and damages for Rite Aid freight controlled TL shipments where Suppliers did not provide a seal and/or notate the seal number on the BOL.

Deviations from these procedures indicate that you chose to ship on a prepaid basis and result in a chargeback for full freight plus \$100 administrative fee, per occurrence.

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GENERAL ROUTING INSTRUCTIONS FOR RITE AID FREIGHT CONTROLLED SHIPMENTS (con't)

Rite Aid Freight Controlled Small Parcel Shipments

All Rite Aid freight controlled small parcel shipments must be routed by the Rite Aid Transportation Department.

Deviations from these procedures indicate that you chose to ship on a prepaid basis and result in a chargeback for full freight plus \$100 administrative fee, per occurrence.

Import Shipments

Please refer to the Import section of the Supplier Compliance Guide for import instructions.

Air Freight

Rite Aid does not authorize airfreight. Any deviations from the normal shipping procedures must be authorized by the Rite Aid Transportation Department.

Contact the Rite Aid Transportation Department with any questions prior to shipping to ensure compliance with our Transportation policies and procedures. The Rite Aid Transportation Department must be contacted for routing of **ALL RITE AID FREIGHT CONTROLLED** shipments. Rite Aid neither approves nor is responsible for freight and accessorial charges on prepaid or prepaid and add shipments.

If you have any questions regarding Rite Aid preferred carriers and inbound routing, contact the Rite Aid Transportation Department at (717) 761-2633 (ext. 8606, 8247, 8507, or 6554) or via e-mail at transportation@riteaid.com.

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For a list of LTL preferred carriers, by Distribution Center, please see <http://www.riteaidediservices.com/index.html>.

The Perryman Distribution Center (Mid-Atlantic CSC) inventory is organized into three areas - RX (Area 1), Central (Area 2), and Regional (Area 3). Rite Aid requests that Suppliers address all transportation paperwork and shipment labeling (bill of lading, packing slip, etc.) to specify the designation of the appropriate inventory area.

RETURNS TO SUPPLIER

Freight Deduction Supporting Documentation

Rite Aid utilizes an electronic payment platform that eliminates all paper copies of carrier freight invoices and supporting documentation, such as Bills of Lading and Delivery Receipts.

Suppliers may access supporting freight documentation on-line via the carrier's website using the carrier PRO number referenced on the Supplier invoice.

Suppliers may obtain further information on our website <http://www.riteaidediservices.com/index.html> under "Return to Supplier Shipping Policy."

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Summary of Distribution Center Information	DEA NUMBER	* DUNS No. + 4	PREFERRED LTL CARRIER
CHARLOTTE DISTRIBUTION CENTER* 1776 Statesville Avenue Charlotte, NC 28206 (704) 371-3653	N/A	0145788920053	YRC, ESTES
DAYVILLE DISTRIBUTION CENTER* Killingly Oaks Business Park 500 Forbes Road Dayville, CT 06241 (860) 779-0632	N/A	0145788920054	YRC, ESTES, NEW ENGLAND MOTOR FREIGHT
LIVERPOOL DISTRIBUTION CENTER* 7245 Henry Clay Boulevard Liverpool, NY 13088 (315) 451-8000 x2274	RE0356003	0145788920055	YRC, ESTES, NEW ENGLAND MOTOR FREIGHT
PHILADELPHIA DISTRIBUTION CENTER* 1 Geoffrey Road Fairless Hills, PA 19030 (215) 428-5917	N/A	0145788920056	YRC, ESTES, NEW ENGLAND MOTOR FREIGHT
PERRYMAN DISTRIBUTION CENTER** 601 Chelsea Road Aberdeen MD 21001-4306 (410) 297-6363	RR0236073	0145788920010	YRC, ESTES, NEW ENGLAND MOTOR FREIGHT
RITE AID FIXTURE DISTRIBUTION CTR. 325 Welltown Road Winchester, VA 22603 (540) 662-3552	N/A	0145788920023	YRC, ESTES
PONTIAC DISTRIBUTION CENTER 5400 Perry Drive Waterford, MI 48329 (248) 674-7770	002230PIY	0145788920029	YRC, ESTES
TUSCALOOSA DISTRIBUTION CENTER* 3931 Rice Mine Road NE Tuscaloosa, AL 35406 (205)345-7419 x225	RH0231124	0145788920035	YRC, ESTES
POCA DISTRIBUTION CENTER* Rock Branch Industrial Park Putnam County Poca, WV 25159 (304) 755-8124 x540	004569RDY	0145788920050	YRC, ESTES
ROME DISTRIBUTION CENTER* 5865 Success Drive Rome, NY 13440 (315) 338-8174	004769RDY	0145788920060	YRC, ESTES, NEW ENGLAND MOTOR FREIGHT
ICE CREAM DIVISION 9200 Telstar Avenue El Monte, CA 91731 (626) 571-0122	N/A	0145788920061	YRC, ESTES, TONY'S EXPRESS
WILSONVILLE DISTRIBUTION CENTER 29555 SW Boones Ferry Road Wilsonville, OR 97070 (503) 685-6013	N/A	0145788920080	YRC, ESTES
WOODLAND DISTRIBUTION CENTER 1755 East Beamer Street Woodland, CA 95776 (530) 661-1800 x124	RT0223874	0145788920081	YRC, ESTES, TONY'S EXPRESS
LANCASTER DISTRIBUTION CENTER 2801 West Avenue H Lancaster, CA 93536 (661) 951-7565	N/A	0145788920088	YRC, ESTES, TONY'S EXPRESS
Contact the Rite Aid Transportation Department with any questions regarding Rite Aid Preferred Carriers and inbound routing prior to shipping. The Rite Aid Transportation Department <u>must</u> be contacted for routing of ALL RITE AID FREIGHT CONTROLLED SHIPMENTS. Suppliers may reach the Rite Aid Transportation Department at (717)761-2633 ext. 8606, 8247, 8507, or 6554 or via email at transportation@riteaid.com .			
*The Primary Ship-to Location holds the DEA number			
**Perryman Distribution Center has its inventory organized into three areas consisting of: RX (Area 1), Central (Area 2), and Regional (Area 3). It is requested that all transportation paperwork and shipment labeling (bill of lading, packing slip, etc) be addressed appropriately to specify that designation.			

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Summary of Satellite Distribution Center Information

PRIMARY SHIP TO LOCATION ADDRESS	DUNS + 4	DEA NUMBER	PREFERRED LTL CARRIER	SATELLITE WAREHOUSE LOCATION #1	SATELLITE WAREHOUSE LOCATION #2	SATELLITE WAREHOUSE LOCATION #3
CHARLOTTE DISTRIBUTION CENTER 1776 Statesville Avenue Charlotte, NC 28206 (704) 371-3600 (main) (704) 371-3653 (appointment)	0145788920053	N/A	YRC ESTES	1700 Statesville Ave Charlotte, NC 28206 (704) 371-3653	4017 Chesapeake Dr. Charlotte, NC 28216 (704) 395-1525	N/A
LIVERPOOL DISTRIBUTION CENTER 7245 Henry Clay Boulevard Liverpool, NY 13088 (315) 451-8000 X2274	0145788920055	RE0356003	YRC ESTES NEW ENGLAND MOTOR FREIGHT	4577 Buckley Road Liverpool, NY 13088 (315) 622-6140	N/A	N/A
PERRYMAN DISTRIBUTION CENTER 601 Chelsea Rd Aberdeen, MD 21001-4306 (410) 297-6363	0145788920010	RR0236073	YRC ESTES NEW ENGLAND MOTOR FREIGHT	Liberty Building 1601 Perryman Rd Aberdeen, MD 21001	N/A	N/A
PHILADELPHIA DISTRIBUTION CENTER 1 Geoffrey Road Fairless Hills, PA 19030 (215) 428-5958 (main) (215) 428-5917 (appointment)	0145788920056	N/A	YRC ESTES NEW ENGLAND MOTOR FREIGHT	8 Queen Ann Court Langhorne, PA 19047 (215) 428-5917	N/A	N/A
POCA DISTRIBUTION CENTER Rock Branch Industrial Park Putnam County Poca, WV 25159 (304) 755-8124 x540	0145788920050	004569RDY	YRC ESTES	2900 Charles Ave. Dunbar, WV 25064 (304) 755-8124 x540	N/A	N/A
ROME DISTRIBUTION CENTER 5865 Success Drive Rome, NY 1344 0 (315) 338-8174	0145788920060	004769RDY	YRC ESTES NEW ENGLAND MOTOR	2007 Beechgrove Place. Utica, NY 13501 (315) 338-8174	N/A	N/A
TUSCALOOSA DISTRIBUTION CENTER 3931 Rice Mine Road NE Tuscaloosa, AL 35406 (205) 345-7419 x225	0145788920035	RH0231124	YRC ESTES	10390 Technology Ave. Cottondale, AL 35453 (205) 345-7419 x225	N/A	N/A
WILSONVILLE DISTRIBUTION CENTER 29555 SW Boones Ferry Road Wilsonville, OR 97070 (503) 685-6013	0145788920080	N/A	YRC ESTES	29125 SW Casting Street Wilsonville, OR 97070	N/A	N/A
WOODLAND DISTRIBUTION CENTER 1755 East Beamer Street Woodland, CA 95776 (530) 661-1800 x 124	0145788920080	RT0223874	YRC ESTES	280 North Pioneer Avenue Woodland, CA 95776-5914	N/A	N/A

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Purchase Orders will be issued to the building holding the DEA license; therefore, the order may be re-consigned to another building at the time of delivery.

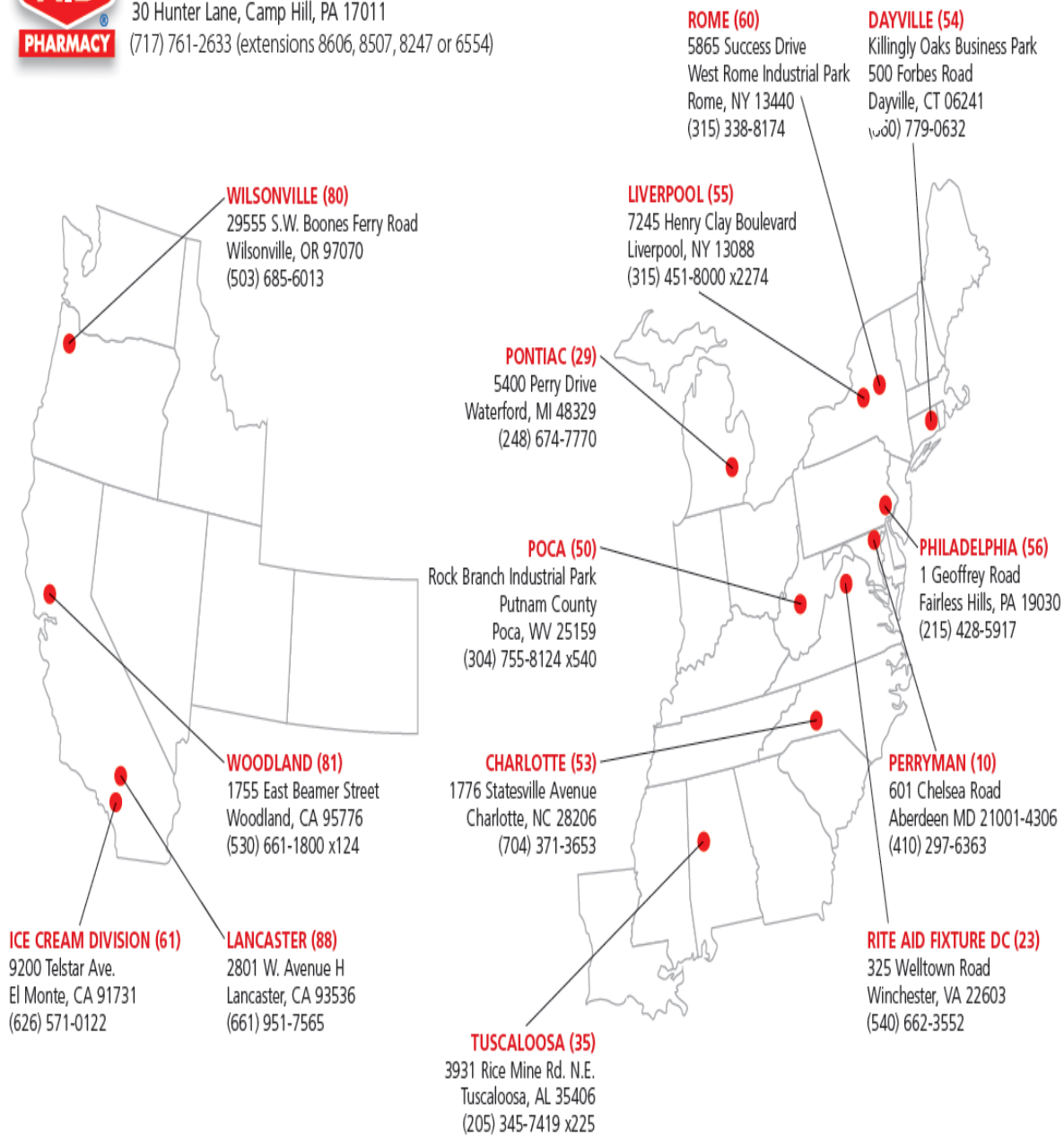
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Supplier Compliance Guide

III. SHIPMENT & ROUTING GUIDE

Rev. 5/10

RITE AID PHARMACY Distribution Centers
CORPORATE TRANSPORTATION DEPARTMENT
30 Hunter Lane, Camp Hill, PA 17011
(717) 761-2633 (extensions 8606, 8507, 8247 or 6554)



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Supplier Compliance Guide

III. SHIPMENT & ROUTING GUIDE



RITE AID TRANSPORTATION DEPARTMENT
30 Hunter Lane, Camp Hill, PA 17011
(717) 761-2633 (ext. 8606, 8247, 8507, or 6554)

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PREPAID SUPPLIER SHIPMENTS

Rite Aid's designated Preferred LTL Carriers are:

YRC

Servicing ALL DISTRIBUTION CENTERS

New England Motor Freight

Servicing Distribution Centers in DAYVILLE, CT; PERRYMAN, MD; LIVERPOOL, NY; ROME, NY; and PHILADELPHIA, PA

Estes Express

Servicing ALL DISTRIBUTION CENTERS

Tony's Express

Servicing Distribution Centers in LANCASTER, CA and WOODLAND, CA

- Using a Rite Aid Preferred LTL carrier ensures priority delivery appointments and unloading by trained receiving personnel.
- "Prepaid & Charge" or "Prepaid & Add" shipments are not accepted and will be charged back in full to Supplier.
- Delivery appointments at Distribution Centers are necessary. The Supplier or Supplier's carrier must obtain a delivery appointment from the Rite Aid Distribution Center Receiving Department. If the carrier fails to arrive as appointed and has not provided the proper notification to the Distribution Center Receiving Department, a cancellation fee is assessed.

- Rite Aid Distribution Centers require drivers to unload shipments. Rite Aid is not responsible for any accessorial charge, such as detention, storage, sort and segregation, unloading, and/or notification charges. All accessorial charges are forwarded to the Supplier or deducted from the Supplier's accounts payable balance, plus a \$100 administrative fee, per occurrence.
- Suppliers should consult the Rite Aid Supplier Compliance Guide for requirements and recommendations pertaining to inbound shipments.

RITE AID FREIGHT CONTROLLED SHIPMENTS

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Contact the Rite Aid Transportation Department for routing instructions. Only the Rite Aid Transportation Department is authorized to provide routing for Rite Aid freight controlled shipments. Failure to receive Rite Aid specified routing from the Rite Aid Transportation Department will result in full freight chargeback to the Supplier plus \$100 administrative fee, per occurrence.

RITE AID BACKHAUL SHIPMENTS

The Rite Aid Fleet is often available for customer pick-up (CPU). CPU service and allowance terms may be negotiated with the Rite Aid Transportation Department.

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Supplier Compliance Guide

III. SHIPMENT & ROUTING GUIDE

RITE AID PREFERRED LTL CARRIERS

Local Terminals Servicing Rite Aid Distribution Centers

DC	YRC*	ESTES	Tony's Express	DC	YRC	ESTES	New England Motor Freight
Tuscaloosa AL	99 Murphree Road Birmingham, AL 35217 Phone 205-841-6401	3901 16 th Avenue North Birmingham, AL 35234 Phone: 205-841-9372		Dayville CT	437 Middle Street Middletown, CT 06457 Phone 860-632-8899	539 Hartford pike Shrewsbury, MA 01545 Phone: 508-845-8230	400 Division Street Pawtucket, RI 02860 Phone: 401-723-4350
Lancaster CA	17401 Adelanto Road Adelanto, CA 92301 Phone: 760-246-0091	9120 San Fernando Road Sun Valley, CA 91352 Phone: 818-504-4155	4239 Pock Lane Stockton, CA 95206 Phone: 209-234-1000	Perryman MD	5101 Washington Blvd Baltimore MD 21227 Phone 443-543-0290	201 Chesapeake Blvd. Elkton, MD 21921 Phone: 410-392-0328	3 Center Road Northeast, MD 21901 Phone: 401-282-9588
Woodland CA	4200 W. Capitol Ave. W. Sacramento, CA 95691 Phone: 916-371-4555	5411 Raley Blvd. Sacramento, CA 95838 Phone: 916-991-4570	10613 Jasmine St Fontana, CA 92337 Phone 909-427-8700	Liverpool NY	6990 Northern Blvd E Syracuse, NY 13057 Phone 315-463-7500	7200 Schuyler Road East Syracuse, NY 13057 Phone: 315-452-9505	7201 Schuyler Road East Syracuse, NY 13057 Phone: 315-452-5611
Pontiac MI	7701 W. Jefferson Ave. Detroit, MI 48209 Phone 313-843-1900	9911 Harrison Street Romulus, MI 48174 Phone: 734-946-0374		Rome NY	6990 Northern Blvd E Syracuse, NY 13057 Phone 315-463-7500	7200 Schuyler Road East Syracuse, NY 13057 Phone: 315-452-9505	7201 Schuyler Road East Syracuse, NY 13057 Phone: 315-452-5611
Charlotte NC	1200 Ambler Drive Charlotte, NC 28206 Phone 800-665-0462	11000 Reames Road Charlotte, NC 28269 Phone: 704-597-9130		Philadelphia PA	2627 State Rd Bensalem, PA 19020 Phone 215-245-2360	4095 Blanche Road Bensalem, PA 19020 Phone: 215-244-0888	1618 Union Avenue Pennsauken, NJ 08110 Phone: 856-486-0011
Wilsonville OR	10510 N Vancouver Way Portland, OR 97217 Phone 503-289-8800	5820 N. Basin Avenue Portland, OR 97217 Phone: 503-285-4470		Poca WV	2201 6th Ave. Charleston, WV 25312 Phone 304-344-8730	505 35 th Street, West Charleston, WV 25312 Phone: 304-744-2195	

Rite Aid Preferred LTL Carrier National Account Representatives

Federal Express (Small Parcel)
Jim Royston
jdroyston@fedex.com

YRC
Bill Carey
bill.carey@yrcw.com

Estes Express
Bill Thomas
bthomas@estes-express.com

Tony's Express
Terry Jacob
tjacob@tony-express.com

NEMF
Ed Campbell
ecampbell@shevellgroup.com

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