



EDI FUNCTIONAL ACKNOWLEDGEMENT (FA 997) POLICY: PERTAINING TO ADVANCE SHIP NOTICE (ASN 856) AND INVOICE (810) TRANSACTIONS SENT TO RITE AID.

Dear EDI Trading Partner,

The purpose of this notice is to reaffirm our EDI policy and procedures as it pertains to the Advance Ship Notice and Invoice sent to Rite Aid and the return of the corresponding Functional Acknowledgement (997). The objective here is to insure you are advised appropriately through the FA 997 of any EDI errors pertaining to these transactions. We would like to reiterate the following:

A. Supplier general requirements as it pertains to the EDI compliance and performance can be accessed through Rite Aid Supplier Portal. Go to www.riteaid.com, then Our Company, click on Supplier Portal.

B. Advance Ship Notice and Invoice guidelines and specifications are available on the Supplier Portal referenced above.

C. If an (ASN) Advance Ship Notice or Invoice fails Rite Aid EDI processing and validation, we will return an EDI Functional Acknowledgement (FA 997) and adhere to the standards below.

I. FA 997 with errors: The following segments are to appear in the FA 997 identifying errors, and the location of each error.

AK2 Transaction Set Response Header contains the code uniquely identifying a Transaction Set. The identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set

AK2*810*0009~
AK2*856*0001~

AK3 Data Segment Note contains (1) the code defining the segment ID of the data segment in Number. (2) The numerical count position of this data segment from the start of the transaction set: the transaction set header is count position; (3) The loop ID number given on the transaction set diagram is the value for this data element in segments; (4) Code indicating error found based on the syntax editing of a segment

AK3*PER*6**2~
AK3*FOB*7**2~
AK3*ITD*8**2~

- 1 Unrecognized segment ID
- 2 Unexpected segment
- 3 Mandatory segment missing
- 4 Loop Occurs Over Maximum Times
- 5 Segment Exceeds Maximum Use
- 6 Segment Not in Defined Transaction Set
- 7 Segment Not in Proper Sequence
- 8 Segment Has Data Element Errors

AK4 Data Element Note will identify the Element position and the ID number, syntax error code (which can be found in the X12 standards) and the data sent in error.

AK4*6*187*2*1.
AK4*2*66*2*BadData

AK5 Transaction Set Response Trailer will contain an acknowledgment code of “E” (Document accepted with errors). These errors are expected to be corrected by supplier. Do not resend but do correct for future transactions.

II. FA 997 rejected (ASN) Advance Ship Notice (856) or Invoice (810):

AK5 Transaction Set Response Trailer will contain an acknowledgment code of “R” (Document rejected).

AK5*A~

AK5*E~

AK5*R~

A Accepted

E Accepted But Errors Were Noted

R Rejected

Refer to the X12 standards reference guide for further explanation of the 997 Transaction and its elements. The 997 Functional Acknowledgement Guidelines located at <http://www.riteaidediservices.com/transaction-guidelines/edi-standards-versions-transactions> for X12 004010 and X12 005010 versions.

D. After the initial notification, Rite Aid expects the error on the ASN or invoice to be addressed, corrected and resent by the supplier unless otherwise advised.

E. Upon receiving a 997 noting a rejected document supplier should email or call Rite Aid for immediate action.

Rite Aid will expect supplier to adhere to the same policy stated above in reference to transactions we send and any Functional Acknowledgement (FA 997) returned to us.

Thank you,

Rite Aid
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