Service Profile

GXS Trading Grid® Messaging Service

The Power of the Internet

GXS Trading Grid® Messaging Service is a global, Internet-based transaction management service that enables companies to trade business documents electronically in a secure, fast and reliable fashion. This service from GXS enables businesses to exchange documents using both the latest XML standards as well as traditional EDI document standards. Trading Grid® Messaging Service can be accessed via the Internet or the GXS private network, enabling companies to maximize the use of today's latest business-to-business (B2B) Internet commerce transactions.

Confidence in Your B2B Investments

At the heart of Trading Grid® Messaging Service are its capabilities to provide you with event-driven messaging, rapid implementation and expansion of your trading communities. Trading Grid® Messaging Service delivers robust capabilities for managing third party interconnects and provides your company with access to tens of thousands of trading partners worldwide. GXS can help you achieve 100 percent trading partner participation through the right solutions, at the right price and right now!

Trading Grid® Messaging Service features and benefits include the following:

- **All Popular Protocols**—Access available through the Internet, GXS private IP network, or third party Value Added Networks (VANs); supported communication methods include AS2, AS3, SFTP, FTPS, HTTPS (web browser access), VPN, FTP Push, OFTP, local dial PPP, dial PPP 800 service, bisync and frame relay.

- **Added Security**—Ensures confidentiality and availability of data by providing integrity at every level including Internet or private network security, application backup protection and trading partner validation.

- **Latest B2B Standards**—Supports XML (e.g. RosettaNet, ebXML, etc.), ANSI X12, EDIFACT, TRADACOMS and binary files.

- **High Performance**—Provides event-driven processing for your critical B2B transactions, status reports that give you an audit trail, and the confidence that your documents are delivered to your trading partners. When you send documents to Trading Grid® Messaging Service, they are processed and available to your trading partners for pickup or delivery in seconds.

- **High Availability**—TGMS is now available on a high availability platform called Trading Grid® Ultra. Trading Grid® Ultra is designed to provide 99.95% availability or better, ensuring a more reliable service for you and your trading community.

GXS Trading Grid® Messaging Service enables companies to quickly create and manage electronic business communities using the Internet to access tens of thousands trading partners with the speed, reliability and availability you have always counted on.

KEY BENEFITS

- Avoid costly infrastructure investments and complexity because you can connect to GXS using your preferred communications method and document standard. We will ensure that your documents reach all your trading partners in their preferred format and communication protocol.

- Improved control of your B2B process because you manage by exception, establish rules to automate business processes according to your needs, use dashboards to help you identify performance trends and more.

- A network of over 30,000 trading partners available.

- Full suite of e-commerce software and services available.

- **Automated Process Management—**Rules-based services enable you to automate steps in your electronic processes. Examples include:
  - **Mailslots** to separate your incoming documents by document type, enabling invoices from your suppliers to be easily directed to your accounting server, while purchase orders from your customers can be directed to your order management system;
  - **Exception alerts** to notify you via e-mail upon occurrence of special circumstances such as document arrival or processing errors;
  - **Acknowledgment services** that manage and monitor the performance of your supplier community in responding with acknowledgements within your specified timeframe;
  - **Automated document routing** when you need to copy multiple people or applications on documents you send or receive.

- **Web-Based Administration, Management, and Reporting—**Trading Grid Online provides a multi-lingual web-based interface to Trading Grid® Messaging Service that provides self-service trading partner administration; powerful and flexible document search tools; status dashboards; easily customizable, document-level reports, and much more.

- **24x7 Customer Service—**Trading Grid Online provides flexible support options, including context-sensitive help or support from the GXS Help Desk via email, phone or live chat.

- **Full Suite of e-Commerce Software and Services—**Offers a wide variety of options to suit your needs to trade with one or multiple partners, operate in a stand-alone mode or integrated with your back-office system, or outsource your entire e-commerce program to GXS.

> When you send documents to Trading Grid® Messaging Service, they are processed and available to your trading partners for pickup or delivery in seconds.

About GXS

GXS is a leading global provider of B2B e-commerce solutions that simplify and enhance business process integration and collaboration among trading partners. Organizations worldwide, including more than 70 percent of the Fortune 500, leverage the on-demand services on GXS Trading Grid® to extend supply chain networks, optimize product launches, automate warehouse receiving, manage electronic payments and gain supply chain visibility. GXS Managed Services, GXS' B2B outsourcing solution, empowers customers with the expertise, technical infrastructure and program support to conduct B2B e-commerce with trading partners globally. Based in Gaithersburg, Md., GXS has an extensive global network and has local offices in the Americas, Europe and Asia-Pacific regions. GXS can be found on the Web at www.gxs.com.

GXS

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