

October, 2011

Dear Valued Vendor,

**RE: Phase One - DQC Message Alerts**

The purpose of this letter is to inform that you will begin to receive Rite Aid Data Quality Control (DQC) alerts. These alerts will be generated through the business intelligence service of our EDI Network of GXS. These are alerts that Rite Aid EDI has established around selected EDI transactions and will pertain to either the transactions timeliness and/or data quality.

The objective of these messages alerts are to assist in improving compliance and responsiveness with our EDI policy and guidelines. The alerts you receive will be for the following transactions:

**Purchase Order (PO)**. If the EDI Functional Acknowledgement (997) is not returned within 24-hours of the PO issuance (ISA) then you will receive the alert in Example-A below. We ask that you advise the EDI Department on the status of the PO or if you believe the alert is in error and the 997 was returned timely.

**Advance Ship Notice (ASN)**. There are two messages associated with the *ASN :First is Reminder* message as in Example-B that is generated 48-hours prior to the PO 'expected arrival date' if the ASN has not been received; and second is *ASN Final Alert* as in Example-C if the ASN was not received prior to the PO 'expected arrival date'. Please note, these two alerts are only for informational purposes based upon the *Expected Arrival Date* as specified in the PO.

Please contact the Rite Aid EDI Department if you have any questions pertaining to these alerts and expected actions.

Thank you.  
Rite Aid  
EDI/B2B Department  
[edi@riteaid.com](mailto:edi@riteaid.com)  
717731-3815

*Update: DQC Message Alerts – Now Actionable Intelligence Alert from GXS/Opentext.  
Reviewed January, 2016.*

Reviewed 1/28/2016

## **Alert Examples**

### **Alert-A: 997 Late**



## **Rite Aid EDI/B2B Department**

Rite Aid Data Quality (DQC) Alert

**Rite Aid Has Not Received your EDI Functional Acknowledgment ( 997) within 24-Hours of Purchase Order Issuance.**

**Status: Late**

**Rite Aid Vendor Number: 36317**

<b>ISA Date/Time</b>	<b>PO No</b>	<b>PO Date</b>	<b>Expected Arrival Date</b>	<b>PO Amount</b>
Aug 26, 2011 9:00:00 AM	5292221	08-26-2011	09-02-2011	153.00

**Instructions: This notification is due to the above EDI rule violations that occurred within our EDI Messaging Network Monitoring Service of Rite Aid. For further questions, please contact Rite Aid EDI Department directly at 717-731-3815 or via email at [edi@riteaid.com](mailto:edi@riteaid.com).**

### **Alert-B: ASN Reminder**



## **Rite Aid EDI/B2B Department**

**Trading Partner: ABC WHOLESALE**

The following is a list of New Open Issues for Sep 20, 2011.

Rite Aid Data Quality (DQC) Alert

**ASN Reminder: Rite Aid Has Not Received the Advanced Ship Notice (ASN) 24-Hours in Advance of the PO Expected Arrival Date for the Following Purchase Order(s)**

<b>Vendor No. (1 total)</b>	<b>DC No.</b>	<b>PO No.</b>	
12345	0145788920029	5281144	

Instructions: This alert is generated shortly after midnight on the day (date) of this alert. This Reminder is only to advise the ASN has not been received for the above Rite Aid Purchase Order(s) within 24-hours of the 'PO Expected Arrival Date' - if shipping in accordance with that date. Please note: If this PO has been cancelled by Rite Aid please ignore this alert. This is an automated alert from our EDI Messaging Network and Monitoring Service.

**Alert-C: ASN Final Alert**

**Rite Aid EDI/B2B Department**

**Trading Partner:** ARC COMPANY

The following is a list of New Open Issues for Sep 20, 2011.

**Rite Aid Data Quality (DQC) Alert**

**ASN Final Alert: Rite Aid Has Not Received the Advanced Ship Notice (ASN) Prior to the Purchase Order Expected Arrival Date for Following Order(s).**

<b>Vendor No. (1 total)</b>	<b>DC No.</b>	<b>PO No.</b>	
12345	0145788920081	5250521	

Instructions: This alert is generated shortly after midnight on the day (date) of this alert. This is to advise the ASN has not been received for the above Rite Aid Purchase Order(s) prior to the 'PO Expected Arrival Date' - if shipping in accordance with that date. Please note: If this PO has been cancelled by Rite Aid please ignore this alert. This is an automated alert from our EDI Messaging Network and Monitoring Service.